ABOUT YOUR ACCOMMODATIONS: All rooms generally have two queen, double or twin beds, although limited availability may require committed couples to share one-beded rooms on rare occasions. Accommodations in national parks, small towns or remote areas may not be of the same quality as in larger cities, but please be advised we have chosen the best available lodgings. We believe your tour experience will be enhanced by the opportunity to stay in or close to these locations. If you prefer a lower or upper level room, a king-bedded room and/or a room near/adjoning fellow travelers, please notify our office at least 60 days prior to departure. We cannot guarantee these requests, but are happy to notify the hotel for you.

AIR TRAVEL: Preliminary flight information is generally available at the time of reservation. If you have a seating request for window, aisle or a specific location on board the aircraft, please notify us when you register. We will make every effort to fulfill your request. Many of our tours use Southwest Airlines which does not offer reserved seating. Final flight schedules will be available at the Pre-Tour Orientation Gathering or sent to you with the Final Tour Notes. Provide your Known Traveler Number (KTN) to the office at least 60 days prior to departure. If you belong to the airline’s frequent flyer program, please advise the airline on the day of departure.

Wheelchairs or electric carts are available at many airports and should be requested in advance. While we are always happy to help you in obtaining assistance, Sports Leisure Vacations has no control over wheelchair/electric cart service and cannot be held responsible for your delayed arrival at a connecting gate. GRATUITIES FOR THIS ASSISTANCE ARE SOLELY THE RESPONSIBILITY OF THE TRAVELER.

BAGGAGE: One piece of checked luggage per person is permitted on getaways of 2-4 days in length. While two pieces of checked luggage per person are permitted on vacations of 5 days or longer, additional fees from the airlines and hotels may apply. On some international tours, only one bag may be allowed. Most airlines now charge for checked luggage. If so, Sports Leisure will always pay the first bag fee. Should you choose to check a second bag as allowed, cash payment is due upon arrival at the airport. Carry-on luggage is permitted on all trips, but must remain in your personal care. BAGGAGE: One piece of checked luggage per person is permitted on getaways of 2-4 days in length. While two pieces of checked luggage per person are permitted on vacations of 5 days or longer, additional fees from the airlines and hotels may apply. On some international tours, only one bag may be allowed. Most airlines now charge for checked luggage. If so, Sports Leisure will always pay the first bag fee. Should you choose to check a second bag as allowed, cash payment is due upon arrival at the airport. Carry-on luggage is permitted on all trips, but must remain in your personal care. Bags weighing more than 50 lbs. will be subject to fees by Sports Leisure Vacations and the airline.

CANCELLATION PROTECTION/TRAVEL INSURANCE: We strongly advise the purchase of Cancelation Protection (CP) and/or Travel Insurance on all tours and cruises. This coverage must be purchased at the time you make your initial tour payment and is non-refundable if cancelation occurs within 60 days prior to travel. CP prices per person are $7 (US tours) and $8 (Canadian tours) per $100 valuation of the package (based on dbl.occ. price). For example, CP for a $1400 US tour would be $98 ($7x14). Travel insurance is priced on a floating scale based on the length and price of the tour as well as the age of the traveler.

CP covers you in case of the following: 1) Illness or injury when your physician states in writing you are unable to travel; 2) Illness or injury to a parent, spouse, brother, sister, son, daughter, domestic partner or other permanent member of your household and the attending physician advises that your presence is essential; 3) The death of a spouse, parent, brother, sister, son, daughter, grandchild, domestic partner or other permanent member of your household. A physician’s note stating a specific diagnosis is required for the processing of refunds. In the event of death, an obituary or death certificate must be submitted.

Vacation Interruption Coverage: CP includes the cost of returning the covered party (single coach seat in aircraft) and his or her traveling companion to the tour departure city in the event of serious physician-verified illness only. All other charges are the responsibility of the passenger(s). All recoverable, unused portions of the package will be refunded, beginning with the day following the traveler’s departure from the tour.

If you purchase CP and your travel roommate (who is not an immediate member of your family or permanent member of your household) is unable to travel within 60 days of departure, this coverage protects you against any additional charges for single occupancy if you decide to remain on the trip. If you decide not to travel without your partner, there will be a cancellation penalty. These charges are for domestic tours only. Cruise and international tour charges may be higher and have additional conditions.

Travel Insurance is offered for purchase on all international tours and cruises, and may be underwritten by an international tour partner, cruise line or other third party. Provisions of the policy vary from tour to tour and will be provided for your consideration.

CANCELLATIONS & REFUNDS: Outside 60 days before departure all tour payments are refunded upon cancellation (including CP/Travel Insurance) less a $20 administrative fee. Refund provisions may vary on international tours, cruises and national park tours which often have additional restrictions. The charges below are per person and apply if you choose NOT to purchase CP/Travel Insurance or if you cancel for a reason not covered within 60 days of departure:

For getaways of 2-4 days in length:
- If you cancel...
  - Until 60 days prior to departure: $0
  - 25-59 days before departure: $50*
  - Within 25 days of departure: $150*

For vacations of 5 days or longer:
- If you cancel...
  - Until 60 days prior to departure: $0
  - 45-60 days before departure: $50*
  - 16-44 days before departure: $150*
  - Within 15 days of departure: $350*
TIPPING/GRATUITIES: Tips for all baggage handlers, door-to-door drivers, wait staff (for included food/drink functions) and step-on guides are included in the tour price. Motorcoach driver gratuities (up to $4 per person, per day) are also included on all fly-away tours. Gratuities for Tour Directors and local motorcoach drivers are at the option of each traveler. Envelopes are provided in the event you wish to extend gratuities to the tour staff. **Gratuities are strictly voluntary.** As a guideline, we suggest a gratuity of $5-7 per person, per day, to each staff member. Additionally, some travelers like to reward hotel housekeepers for their work. An appropriate amount is $2-3 per person, per day, and should be left each morning on the bed. For cruises and overnight train trips, gratuities for on-board staff will be discussed at the Pre-Tour Orientation Gathering or in the Final Tour Notes.
VACATION PRICES: Prices are based on airfares and other charges at the time of announcement. Due to currency fluctuations, fuel surcharges and/or taxes, prices are subject to adjustment prior to departure (particularly on international departures).

TRAVELERS WITH SPECIAL NEEDS: Our tours are designed with active travelers in mind, and require moderate walking and general mobility to enjoy. While we welcome all, realistically travelers who require assistance are asked to have a companion capable of and responsible for providing that aid. If you have severe dietary restrictions, these tours may not be for you. Please inform us of any special needs at the time of reservation.

By law, Sports Leisure Vacations must accommodate service animals on tour, specifically trained to aid a person with a disability. The law defines a service animal as one that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Service animals are NOT animals whose sole purpose is to provide emotional support, well-being, comfort, or companionship or to serve as a crime deterrent. If you request accommodation for a service animal, you will be asked if the service animal is required because of a disability and also what work or task the animal has been trained to perform.

A service animal shall be under the control of its handler at all times. A service animal shall have a harness, leash, or other tether, unless either the individual is unable because of a disability to use a harness, leash, or other tether, or the use of a harness, leash, or other tether would interfere with the service animal’s safe, effective performance of work or tasks, in which case the service animal must be otherwise under the handler’s control (e.g., voice control, signals, or other effective means).

By law we may ask an individual with a disability to remove a service animal from a tour if the animal is out of control and the animal’s handler does not take effective action to control it, if the animal is not housebroken, or presents a health or safety risk to other passengers. Any damage caused by a service animal is the financial responsibility of its owner. Likewise, all care for the animal including, but not limited to, grooming, feeding, sanitary care, etc. is strictly the responsibility of the owner. Sports Leisure or other ancillary staff members are not responsible for any assistance in these duties.

*28 C.F.R. Part 35.136 which also applies under 42 U.S.C. Section 794

RESPONSIBILITY: Sports Leisure Vacations acts solely as your agent in arranging accommodations, transportation and other features of your tour or cruise. We assume no responsibility or liability in connection with any wrongful or negligent acts of any transportation services, restaurants, attractions, accommodations or any other suppliers used. We reserve the right to cancel any tour or cruise prior to departure. Our only liability shall be to make a prompt refund of all payments received. Refunds shall not be made for unused portions of any tour, except as covered by Cancellation Protection/Travel Insurance. Any payment received for a tour shall indicate acceptance of all features and conditions described in this brochure by the purchaser. Additionally, we require travelers to sign and return the yellow copy of the included Cancellation Protection/Americans with Disabilities Act (A.D.A.) form which provides additional information.

Sports Leisure Vacations has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Warnings Section of the U.S. State Department at (888) 407-4747 or travel.state.gov. For public-health information, we recommend contacting the Centers for Disease Control at (800) 232-4636 or www.cdc.gov/travel. The responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labor or civil unrest at such destination(s) solely belongs to the traveler.

Sports Leisure Vacations reserves the right not to accept or retain anyone on tour whose condition, personal hygiene or general behavior impedes the operation of the tour or affects the rights of other passengers. A refund of unused tour services and return to the departure point is the limit of our liability.