

Things to know before you go...

SPECIAL VACATION NOTES & INFORMATION

(916) 361-2051 • (916) 485-1931

Outside Sacramento

(800) 951-5556

This brochure contains important information regarding your upcoming trip. **Please take the time to read all the information carefully**, particularly if this is your first **Sports Leisure** vacation. The information regarding refunds and Cancellation Protection are of special importance.

Effective September 15, 2016

CA Sellers of Travel #2011549-40

ABOUT YOUR ACCOMMODATIONS: All rooms generally have two queen, double or twin beds, although limited availability may require committed couples to share one-bedded rooms on rare occasions. Lodging available in our national parks, small towns or remote areas may not be of the same quality as in larger cities but please be advised we have chosen the best available lodgings. We believe your tour experience will be enhanced by the opportunity to stay in or close to these locations. **If you prefer a lower or upper level room, a king-bedded room, would like rooms near/adjoining fellow travelers, or prefer a smoking room, please notify our office at least 60 days prior to departure. We cannot guarantee these requests, but are happy to notify the hotel for you.**

AIR TRAVEL: Preliminary flight information is generally available at the time of reservation. If you have a **seating request** for window, aisle or a specific location on board the aircraft, please notify us when you register. We will make every effort to fulfill your request. Many of our tours use Southwest Airlines which does not offer reserved seating. Final flight schedules will be available at the Pre-Tour Orientation Gathering or sent to you with the Final Tour Notes. If you belong to the airline's frequent flyer program, please advise the airline on the day of departure.

Wheelchairs or electric carts may be requested in many airports on the day of travel. While we are always happy to help you in obtaining assistance, **Sports Leisure Vacations** has no control over wheelchair/electric cart service and cannot be held responsible for your delayed arrival at a connecting gate. **Gratuities for this assistance are solely the responsibility of the traveler.**

BAGGAGE: One piece of checked luggage per person is permitted on getaways of 2-4 days in length. Two pieces of checked luggage per person are permitted on vacations of 5 days or longer. On some international tours, only one bag may be allowed. Most airlines now charge for checked luggage. If so, **Sports Leisure** will always pay the first bag fee. Should you choose to check a second bag as allowed, cash payment is due upon arrival at the airport. Carry-on luggage is permitted on all trips, but must remain in your personal care. **Bags weighing more than 50 lbs. will be subject to fees by Sports Leisure Vacations and the airline.**

CANCELLATION PROTECTION: We **strongly** advise the purchase of **Cancellation Protection (CP)** on all tours and cruises. **This coverage must be purchased at the time you make your initial tour payment and is non-refundable if cancellation occurs within 60 days (75 days or more for international tours) prior to travel.** Prices (per person) are

\$7 per \$100 valuation of the package (dbl.occ.) for tours within the United States and Canada. For example, CP for a tour costing \$1435 would be \$98 (\$7x14).

Note: Cancellation Protection for international tours and cruises may be available directly from the international tour partner, the cruise line, or a third party. **In those instances, prices and coverage may be different than listed here.** CP does not include deviations from the group itinerary, nor upgraded tour components requested and paid for by the traveler including, but not limited to, accommodations or seating on airlines, theatres or other performances.

CP covers you in case of the following:

1) Illness or injury when your physician states in writing you are unable to travel; **2)** Illness or injury to a parent, spouse, brother, sister, son, daughter, domestic partner or other permanent member of your household and the attending physician advises that your presence is essential; **3)** the death of a spouse, parent, brother, sister, son, daughter, grandchild, domestic partner or other permanent member of your household. **A physician's note stating a specific diagnosis is required for the processing of refunds.** In the event of death, an obituary or death certificate must be submitted.

Vacation Interruption Coverage: Covers the cost of returning the covered party (single coach seat in aircraft) and his or her traveling companion to the tour departure city in the event of serious physician-verified illness **only.** All other charges are the responsibility of the passenger(s). All **recoverable**, unused portions of the package will be refunded, beginning with the day following the traveler's departure from the tour.

If you purchase CP and your traveling companion (who is not an immediate member of your family or permanent member of your household) is unable to travel within 45 days of departure: This coverage protects you against any additional charges for single occupancy if you decide to remain on the trip. If you decide not to travel without your partner, there will be a reduced fee for cancellation: \$350 for tours of 4 days or less, \$500 for tours of 5-8 days, \$750 for tours of 9 days or longer, plus any nonrefundable airfares. These charges are for domestic tours only. Cruise and international tour charges may be higher and have additional conditions.

CANCELLATIONS & REFUNDS: Outside 60 days before departure all tour payments are refunded (including CP) upon cancellation. Refund provisions may vary from tour to tour. International tours, cruises and national park tours often have additional restrictions. **The charges below are per person and apply if you choose NOT to purchase Cancellation Protection or if you cancel for a purpose not covered by CP within 60 days of departure.**

For getaways of 2-4 days in length:

If you cancel...	The charge is...
Until 60 days prior to departure.....	\$0
25-59 days before departure.....	\$50*
Within 25 days of departure	\$150*

For vacations of 5 days or longer:

If you cancel...	The charge is...
Until 60 days prior to departure.....	\$0
45-60 days before departure.....	\$50*
16-44 days before departure.....	\$150*
Within 15 days of departure	\$350*

*Plus all non-recoverable costs of transportation (including airfare), admission tickets, lodging and services, which can be up to 75% of the total price of the tour. Additional costs may be incurred for upgraded tour components requested and paid for by the traveler including, but not limited to, airline, train, theatre or performance seating, or lodging. An administrative fee of \$50 to \$100 may be incurred within 60 days of tour departure.

DEVIATIONS: If a client chooses to deviate from the scheduled itinerary, any custom components and their associated charges **are not** covered by Cancellation Protection. You are encouraged to contact **Sports Leisure Vacations** prior to departure to establish a meeting point and time to join the group. We regret the group cannot wait for deviators who fail to reach the appointed place on time. Travel to connect with the group will be the sole responsibility of the client.

DOOR-TO-DOOR LIMOUSINE/SEDAN SERVICE: We are pleased to offer limousine/sedan pick-up on tours of 3 days or longer. Service is provided under exclusive arrangement by **Sacramento Limousine.** Other carriers may assist during busy periods. Service is complimentary in the greater Sacramento area. General boundaries include Davis on the west, Galt on the south, Placerville and Auburn on the east, and Woodland on the north. Service for locations outside this area

is available for an additional charge. This service may be available for travelers departing from airports other than Sacramento – please inquire at the time of reservation. When utilizing this service, your pick-up/drop-off location will be considered final 21 days prior to departure. No changes will be permitted after this time. **A credit is given to those not utilizing the service.** On daytrips and overnight tours, motorcoaches depart from convenient points where you may leave your vehicle at your own risk.

IDENTIFICATION, PASSPORTS & VISAS: A valid, government-issued photo ID is required on ALL tours. Passengers traveling by air must provide their full names (including middle name) and date of birth at the time of reservation. This information must match EXACTLY the government-issued ID presented to airline and security personnel on the dates of travel. **Passports are required for ALL international tours and cruises. Passports must not expire within 6 months of the conclusion of a tour.** Passport applications may be obtained from any U.S. Post Office. If visas are required we will assist you in obtaining these and other travel documents.

ITINERARY CHANGES: Many of our tours are planned a year or more in advance. Occasionally, changes become necessary due to unforeseen circumstances or to improve the itinerary. In such cases, we reserve the right to change the itinerary. If a component must be deleted and a suitable substitute cannot be provided, the cost of that component will be refunded.

PASSENGERS OF SIZE: *Sports Leisure Vacations* recognizes the importance of safe and comfortable seating for all travelers while on tour. Travelers who are unable to sit comfortably within the space provided by your seat when the armrests are in the down position are asked to book the adjacent seat when making reservations. The fee for the additional seat is a variable portion of the tour price and will be calculated at the time of the reservation. In the event the tour is not sold out, the cost of the second seat will be refunded upon the tour's conclusion. Travel can be denied on the day of departure if the traveler of size is unwilling to purchase an additional seat, cannot fit safely in their assigned seat without infringing on the space of the adjacent traveler, and/or the tour is sold out and no other options are available. Travelers of size are encouraged to notify the office at the point of reservation.

SEAT SELECTION: Motorcoach seating is reserved at the time of registration. We **do not** rotate seats during the tour. Those who register early will enjoy a wider selection of seating locations.

SMOKING ON TOUR: We have a no-smoking policy on the motorcoach and at all group functions (meals, socials, etc.). Travelers must remember that many destinations do not have the same smoking restrictions to which they may be accustomed.

TALENT RELEASE: By participating in a daytrip, tour or event you assign and grant to *Sports Leisure Vacations* the right and permission to use and publish any photographs/film/videotapes/electronic representations and/or sound recordings made of you and release *Sports Leisure Vacations* from any and all liability from such use and publication. Your participation also authorizes the reproduction, sale, copyright, exhibit, broadcast, electronic storage and/or distribution of said photographs/film/videotapes/electronic representations and/or sound recordings without limitation at the discretion of *Sports Leisure Vacations* and you specifically waive any right to any compensation you may have for any of the foregoing.

TIPPING/GRATUITIES: Tips for baggage handlers, limousine/sedan drivers, dining room personnel (for included meals) and step-on guides are included in the tour price. For all fly-away tours departing after March 17, 2017 gratuities for motorcoach drivers (other than All West drivers), up to \$4 per person, per day, are included in the price of your tour. Gratuities for your Tour Director and All-West Motorcoach Driver(s) are at the option of each traveler. Envelopes are provided in the event you wish to extend gratuities to the tour staff. **Gratuities are strictly voluntary.** As a guideline, we suggest a gratuity of \$5-7 per person, per day, to each staff member. Additionally, some travelers like to reward hotel housekeepers for their work. An appropriate amount is \$2-3 per person, per day, and should be left each morning on the bed. For cruises and overnight train trips, gratuities for on-board staff will be discussed at the Pre-Vacation Orientation Gathering or in the Final Tour Notes.

TRAVELERS WITH SPECIAL NEEDS: Our tours are designed with active travelers in mind, and require moderate walking and general mobility to enjoy. While we welcome all, realistically travelers who require assistance are asked to have a companion capable of and responsible for providing that aid. **If you have severe dietary restrictions, these tours may not be for you. Please inform us of any special needs at the time of reservation.**

By law, *Sports Leisure Vacations* must accommodate service animals on tour, specifically trained to aid a person with a disability. The law* defines a service animal as one that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Service animals are NOT animals whose sole purpose is to provide emotional support, well-being, comfort, or companionship or to serve as a crime deterrent. If you request accommodation for a service animal, you will be asked if the service animal is

required because of a disability and also what work or task the animal has been trained to perform.

A service animal shall be under the control of its handler at all times. A service animal shall have a harness, leash, or other tether, unless either the individual is unable because of a disability to use a harness, leash, or other tether, or the use of a harness, leash, or other tether would interfere with the service animal's safe, effective performance of work or tasks, in which case the service animal must be otherwise under the handler's control (e.g., voice control, signals, or other effective means).

By law we may ask an individual with a disability to remove a service animal from a tour if the animal is out of control and the animal's handler does not take effective action to control it, if the animal is not housebroken, or presents a health or safety risk to other passengers. Any damage caused by a service animal is the financial responsibility of its owner. Likewise, all care for the animal including, but not limited to, grooming, feeding, sanitary care, etc. is strictly the responsibility of the owner. **Sports Leisure** or other ancillary staff members are not responsible for any assistance in these duties.

*28 C.F.R. Part 35.136 which also applies under 42 U.S.C. Section 794

VACATION PRICES: Prices are based on airfares and other charges at the time of announcement and are subject to change. Due to currency fluctuations, fuel surcharges and/or taxes, prices are subject to adjustment prior to departure (particularly on international departures).

RESPONSIBILITY: **Sports Leisure Vacations** acts solely as your agent in arranging accommodations, transportation and other features of your tour or cruise. We assume no responsibility or liability in connection with any wrongful or negligent acts of any transportation services, restaurants, attractions, accommodations or any other suppliers used. We reserve the right to cancel any tour or cruise prior to departure. Our only liability shall be to make a prompt refund of all payments received. **Refunds shall not be made for unused portions of any tour**, except as covered by Cancellation Protection. Any payment received for a tour shall indicate acceptance of all features and conditions described in this brochure by the purchaser. Additionally, we require travelers to sign and return the yellow copy of the included Cancellation Protection/Americans with Disabilities Act (A.D.A.) form which provides additional information.

Sports Leisure Vacations has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Warnings Section of the U.S. State Department at (888) 407-4747 or www.travel.state.gov. For public-health information, we recommend contacting the Centers for Disease Control at (800) 232-4636 or www.cdc.gov/travel. The responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labor or civil unrest at such destination(s) solely belongs to the traveler.

Sports Leisure Vacations reserves the right not to accept or retain anyone on tour whose condition, personal hygiene or general behavior impedes the operation of the tour or affects the rights of other passengers. A refund of unused tour services and return to the departure point is the limit of our liability.